



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Patent Application of:)
DOMBROSKI)
Serial No. 09/960,416)
Filed: SEPTEMBER 21, 2001)
For: SYSTEM AND ASSOCIATED METHODS)
FOR PROVIDING CLAIMANT SERVICES)
WITH INCREASED QUALITY)
ASSURANCE)

CITATION UNDER 37 CFR \$1.97

Director, U.S. Patent and Trademark Office
Washington, D.C. 20231

Sir:

Attached is Form PTO-1449 listing several references for consideration in the examination of the above-identified application. A copy of each reference is also enclosed. It is requested that these references be considered by the Examiner and officially made of record in accordance with the provisions of 37 CFR \$1.97 and Section 609 of the MPEP.

Respectfully submitted,

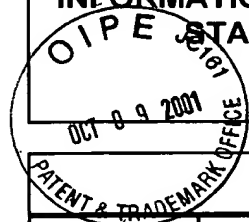
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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: **DIRECTOR, U.S. PATENT AND TRADEMARK OFFICE, WASHINGTON, DC 20231**, on this 4th day of October, 2001.

**INFORMATION DISCLOSURE
STATEMENT**

 Atty Docket:
 Serial No.:
 Applicant:
 Filing Date:
 Group:

 65507
 09/960,416
 DOMBROSKI
 SEPTEMBER 21, 2001

U.S. PATENT DOCUMENTS

Examiner Initials		Document Number	Date	Name	Class	Sub Class	Filing Date
	AA	5,544,044	08/6/96	Leatherman	364	401	08/2/91
	AB	5,835,376	11/10/98	Smith et al.	364	436	10/27/95
	AC	5,953,706	09/14/99	Patel	705	6	10/21/97
	AD	6,117,073	09/12/00	Jones et al.	600	300	03/2/98
	AE	6,151,581	11/21/00	Kraftson et al.	705	3	12/16/97
	AF	6,240,362	05/29/01	Gaspard, II	701	209	10/19/00
	AG						
	AH						
	AI						
	AJ						
	AK						
	AL						

FOREIGN PATENT DOCUMENTS

		Document Number	Date	Country	Class	Sub Class	Translation
	AM						
	AN						
	AO						
	AP						

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

	AQ	
	AR	

EXAMINER:
DATE CONSIDERED:

***EXAMINER:** Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Cas No. 65507



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10/09/01
#2

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WASHINGTON, DC 20231

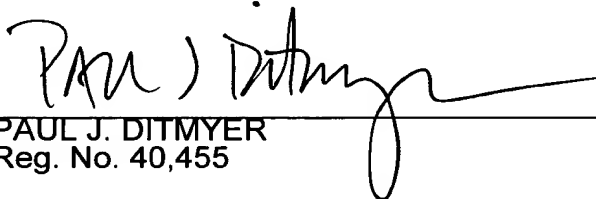
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Serial No.: **09/960,416**
Filed: **SEPTEMBER 21, 2001**
For: **SYSTEM AND ASSOCIATED METHODS FOR
PROVIDING CLAIMANT SERVICES WITH
INCREASED QUALITY ASSURANCE**

Sir:

Transmitted herewith is an INFORMATION DISCLOSURE STATEMENT in the above-identified application.

1. ☐ This IDS is submitted under 37 C.F.R. § 1.97. No fee is required.
2. ☐ This IDS is submitted under 37 C.F.R. § 1.97(c). Enclosed is a check in the amount of \$ 180.00.
3. ☒ This IDS is submitted under 37 C.F.R. § 1.97(c) and (e). No fee is required.
4. ☐ This IDS is submitted under 37 C.F.R. § 1.97(d) and (e). Enclosed is a check in the amount of \$ 130.00 to cover the petition fee.
5. ☒ **The Commissioner is hereby authorized to charge or credit any discrepancies in fee amounts to Deposit Account No. 01-0484.**

Date: October 4, 2001



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